



## **RULES AND REGULATION**

B&B VIA ROMA is happy to welcome you and invites all guests, during their stay, to follow this simple indications for a friendly coexistence, specified in the following rules, in the name of mutual respect and tolerance.

### **Check-in**

- Except for special indications from our guests, check-in is between 15:30 and 19:00. We ask you specify date and time of your arrival, so as to avoid delays.
- Clients are requested, upon arrival, to produce a valid ID, for the registrations requested by law, and to pay for their stay.
- The indicated price includes, the room (with the provision of bed sheets and blankets, and the use of air conditioning), the use of the bathroom (with towels, hairdryer and other accessories) and breakfast.
- Extra bad linen changes will be charged separately.
- It is recommended a correct usage of the bathroom, avoiding to throw anything in the toilets, but using the provided waste baskets.
- Every room is provided with a box with key, where you can keep your personal belongings.
- For any other needs do no hesitate to contact us, we'll do what we can to accommodate your requests.

### **Check-out**

- On the day of departure, rooms and bathrooms have to be made available by 10:30, so as to allow cleaning for the new arrivals. Every delay will add an ulterior day charge.
- The room and bathroom must be made available by 10:30
- Guest must leave the keys. If lost they will be charge to the room.

### **Breakfast**

- Except for different arrangements breakfast will be served between 08:00 and 09:30
- Please let us know of any allergies or special nutritional needs and your taste in drinks: barley coffee, coffee, tea, milk or anything else you would like to find on the table.
- Please note that it is not allowed to prepare end eat food in the bedrooms. The use of the kitchen is allowed following prior arrangements.

### **Rules**

- It is forbidden to smoke on the premises, it is possible to do so on the terraces and outside.
- It is forbidden to connect any electrical appliances which are not provided by the structure, with the exception of electrical razors to the bathroom sockets.
- In accordance with local laws and regulations you are required to respect silence during the hours between 22:00 and 08:00 and between 14:00 and 16:00 and to keep a behavior that will not disturb the peace.



- Every guest is required to repay any eventual damage caused to the B&B or to the complementary equipment.
- Please remember to turn off lights and the air conditioning when not needed and not in use.
- Upon leaving the room please return the keys.
- The management is not responsible for any failure caused by the complete or partial lack of supplies (electricity, water, gas, internet connection) that do not depend on our will.
- Guests are not allowed to give access to the B&B to other people for security reasons.
- Pets are allowed, as long as supervised by the owners. No pets should be left alone and unsupervised on the premises.

### **Bookings and payment**

- Rooms can be booked over the phone, via e-mail or by our web form.
- Upon confirmation of booking payment methods will be communicated, so as to provide the deposit for the rooms and for the balance, once the check-in is done.
- The requested deposit amounts in 40% of the amount, and can be paid by bank transfer. The balance must be settled in cash on check-in day, before the keys are delivered.
- In case of cancellation more than 3 days before the arrival or in case of failure to cancel the deposit will be retained.
- **BANK ACCOUNT DETAILS:**
  - Intesa San Paolo Bank
  - IBAN: IT41 Q 03069 67684 51033 1103288

B&B VIA ROMA wishes you a pleasant stay.

The Management